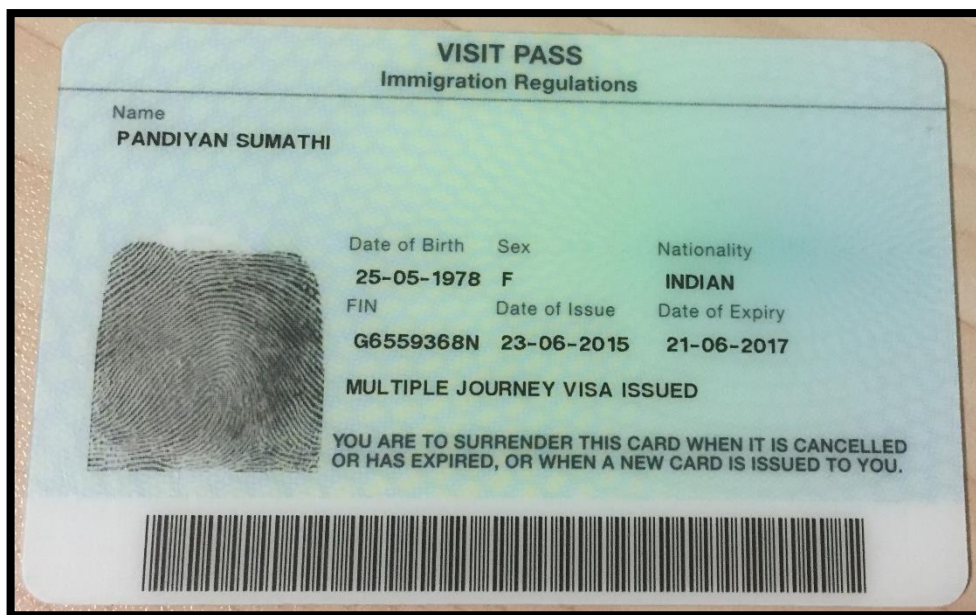


Work Performance Report of Mdm Pandiyan Sumathi

1. Purpose

The sole intent of this report is to review the work performance of an FDW hired for work in Singapore. The contents of this report is not biased against any individual, race, religion, country, government, nationality, gender, business, company, employment agency, and any other form of stereotype. This report is to aid Singaporeans for FDW selection process and highlight the key problems faced by Singaporeans when employing FDWs. From hereon, "Employer" refers to the house owner hiring the FDW and the "Employee" refers to the FDW.

2. FDW Particulars**3. Biodata from Employment Agency**

The FDW Biodata provided by the local Employment Agency (MOM LIC: 06C5121) classified that the FDW is an experienced FDW who is able to fulfil all household chores and take care of children. FDW had previously worked in Singapore in Year 2014 and left the job to attend to her own family problems in India and decided to come back to Singapore in Year 2015 where she was to be employed by the new Employer. The Biodata also declared that the FDW had no health issues.

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4. The following highlights the advantages and disadvantages of this FDW.

a) Advantages

- ✓ Very quiet and introvert type

b) Disadvantages

- Request daily for afternoon naps.
- Has headaches whenever visit aircon places
- “Talk back” to Employers even when FDW did repetitive mistakes even after repetitive training provided by employer
- Push back their immediate tasks and do it at a later time or even forget to complete it
- Extremely forgetful
- Need to repeatedly inform FDW about their work tasks daily
- Lying when it is apparent that FDW made a mistake and not willing to “own-up” and always pushes the blame to others in the house
- Need to constantly advise FDW to do their work properly and cleanly
- After coming back home from shopping malls, FDW keep complain about headache. Employer advised FDW to consume multivitamins and nutritious home-cooked food but FDW chose to ignore any advise
- Mumbles and complains when employer advise the FDW to perform their job properly
- Does not wash dishes cleanly after repeated training provided
- Does not wash baby items such as milk bottles, toys leading to health problems for baby
- Due to unclean food preparation methods, FDW caused entire family to be warded in TTSH due to food poisoning
- Doing household chores in extreme quickness only on their day-off (For info, FDW day-off is every fortnight Sunday)
- FDW previous work experience in Singapore was to only take care of 1 child and most of the day sitting at the playground while the child plays and wait for Employer to return home after work. Very minimal housework experience and poor hygiene and cleanliness
- Does not perform the work tasks as per the training and instruction provided. Always does things her own way and end up re-doing the task because it was not properly completed
- Does not wake up on time when given 8 hours rest time daily

5. Issues with Local Employment Agency

- a) When employer reported the above problems to the local Employment Agency where this FDW was hired through, the CEI attained Key Appointment Holder of the Agency, reprimanded the FDW and informed that she will assist to find a replacement due to the above problems. But there was no follow-up after repeated calls and SMS messages. The agency was not contactable but the FDW was able to contact her secretly. The Employer came to know of this when the FDW blurted out that she spoke to the Agent.
- b) Due to the above, Employer has circumstantially developed a bad impression of the FDW employment agency industry and this experience has brought much distrust to the Employer.

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6. Reasons for Expatriation

- a) FDW informed after 6 months of her employment that her mother is ill and needs an operation, hence she needs to go back to take care of her children.
- b) FDW constantly does not complete her job which was declared in the Contract.
- c) Employer found out that FDW was married with 2 children but her husband had run away and left her for many years. Local Employment Agency and FDW did not disclose this fact to the Employer at Contract signing.

7. Future Employment

FDW also highlighted that she is considering of coming back to Singapore to seek employment and FDW informed us that she will come back under the following agency: (MOM LIC: 08C3412)

8. Conclusion and Recommendation

The above report highlights the key issues and problems of hiring this FDW.

There are also serious lapses in work performance as described in Section 4 (b) of this report.

The Employer has also provided in-depth personal experiences in this report.

Based on the above facts, it is strongly recommended **NOT** to hire this FDW.